

# CICH Meeting

May 21, 2019



# Welcome

Donna Maddox



# Approval of Minutes

# Refresher - 2019 Working Plan

Tyler Yount



# 2019 Goals

1. Create a master finance plan with budgetary needs for each recommendation by July 1, 2019
2. Create a comprehensive resource guide that is used by 75% of case managers by September 30, 2019.
3. Create a written standard operating procedure for assessing and referring a person experiencing homelessness to a housing resource by September 30, 2019
4. Create a landlord outreach program that increases the number of landlords willing to rent to homeless individuals by December 1, 2019
5. Determine the financial, site, and design needs of emergency shelter by December 1, 2019
6. Launch a partially funded Flexible Community Fund by December 1, 2019
7. Hire 11 Case Managers by December 1, 2019
8. Hire 8 Housing Navigators by December 1, 2019
9. Hire 4 Outreach Workers by December 1, 2019

# Working Group Reports



# Flexible Housing Fund

Sam Wolfe & Mary Ellen Galloway



# Flexible Housing Fund

- City of Chattanooga has allocated \$400,000 in FY20 budget
- Estimated to serve 500 people experiencing homelessness each year
- Must be HUD homeless
- For financial barriers to housing - debt, deposits, fees, move-in expenses, temporary rent
- Referrals come through Family Promise or City of Chattanooga
- Available beginning July 1, 2019



# Chronic Program Expansion Working Group

Karen Guinn, Homeless Healthcare



# Chronic Program

- Goal is to identify an organization who would supervise Housing Navigators and Case Managers that would house approximately 120 people experiencing chronic homelessness each year with an 80% success rate
- Request for Proposals has been drafted and will be shared with interested organizations wishing to run the program
- After organization has been identified the proposal will be used to seek funding and build the program
- Results will be reported back to CICH and funders

# Emergency Shelter Working Group

Jimmy Turner, Chattanooga Community Kitchen



# Emergency Shelter

- Examining potential sites for feasibility
- Goal is to build a 150 bed, 12 hour facility with co-located staff that can assess and assist with housing search
- Low shelter defined as anyone that is not unaccompanied youth or a in need of clinical health care services.
  - Includes people with no ID, sex offenders, and physically, mentally disabled as long as they are able to care for themselves and do not present a danger to others.

# Emergency Shelter

- Research and conversations with other cities - San Francisco - Navigation Centers, Kansas City - Triage center, Knoxville - new Shelter at former Salvation Army thrift store
- Next Step - bring a draft budget to CICH for capital and operating expenses

# Coordinated Entry Working Group

Sam Wolfe, City of Chattanooga



# Coordinated Entry

- Coordinated Entry has been operating under a draft policy
- Homeless Coalition has been working on mapping out the process of referral
- Working group is currently drafting a formal policy with standard operating procedure
- Next step - finalize draft

# 211 Re-design

Carmen Hutson, United Way





# 211

- Design process is underway for new kiosk system for 211 located in schools to pilot the design
- Part of the process is tweaking the overall 211 process
- Gathering more information to be available through 211

# Housing Action Team - Lowering Barriers for People Experiencing Homelessness

Carmen Hutson, United Way



# Lowering Housing Barriers

- Identified three main barriers to existing rentals - debt, lack of income, and criminal background
- First recommendation to implement - lease addendum which spells out communication and responsibilities between landlord, case manager, and client/tenant
- Conversations with Utility companies about current debt repayment policies

# Governance Committee

Betsy McCright, Chattanooga Housing Authority



# Governance

- Determined needs of backbone organization and staff
- Wrote and published a Request for Proposals
- No responses to the Request
- Homeless Coalition sent a letter explaining why they did not submit a proposal

# Governance

## Next Steps

1. Request remains open to any organization that wants to submit a proposal
2. City of Chattanooga continues to fulfill responsibilities of the backbone organization and staffing unless a successful proposal is received and approved by CICH members

# Backbone Organization

- guide vision and strategy
- oversee activities
- establish and collect shared measures
- build public will
- advance policy
- mobilize funding

Common Agenda -  
Homelessness Action Plan

- Sets Agenda
- Makes Decisions
- Stays Aligned
- Shared Measures of Success

Interagency Council on Homelessness  
Governance, Vision, Strategy, Decision Making, Shared Measures

Working Group -  
Shelter

WG -  
Coordinated Entry

WG -  
Landlord/  
Housing

WG -  
Chronic  
Staff

WG -  
Resource  
Guide

- Develops Project Plans
- Assigns Responsibility
- Coordinates Action

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- Owns a project, specific role on a project
- Raises, contributes funds
- Reports results

Chattanooga Residents

- Advocates for or against
- Donates, volunteers

# Announcements



# Wrap up and next steps

- Submit a proposal or encourage someone to submit a proposal for Chronic Program Expansion
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## Future CICh Meetings

- Tuesday August 13th
- Tuesday December 10th