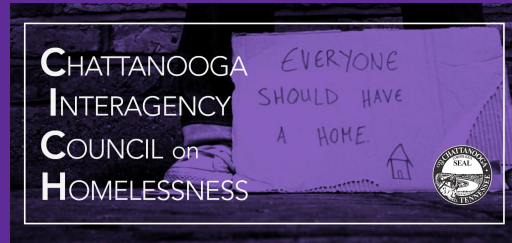


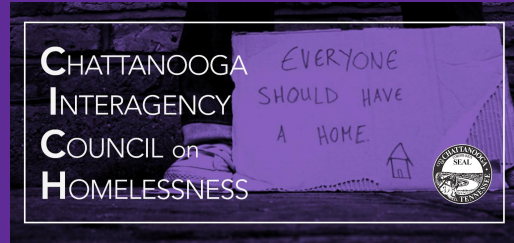
CICH Meeting

August 13, 2019



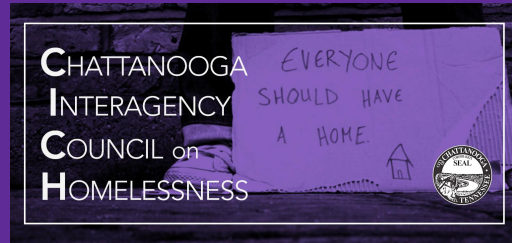
Welcome

Betsy McCright



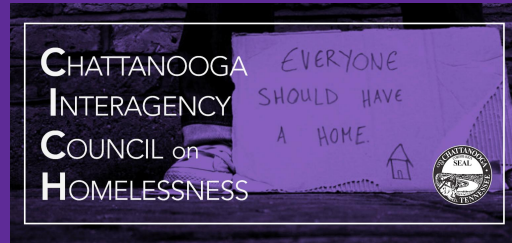
Approval of Minutes

Betsy McCright



Refresher - 2019 Working Plan

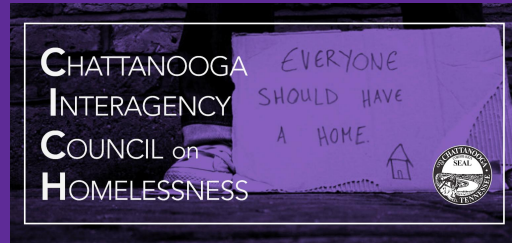
Tyler Yount



2019 Goals

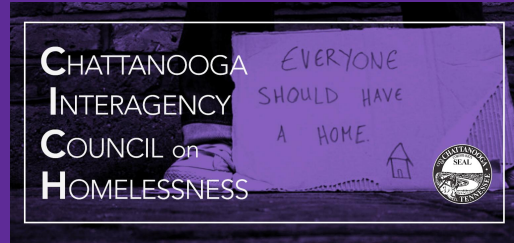
1. Create a master finance plan with budgetary needs for each recommendation by July 1, 2019
2. Create a comprehensive resource guide that is used by 75% of case managers by September 30, 2019.
3. Create a written standard operating procedure for assessing and referring a person experiencing homelessness to a housing resource by September 30, 2019
4. Create a landlord outreach program that increases the number of landlords willing to rent to homeless individuals by December 1, 2019
5. Determine the financial, site, and design needs of emergency shelter by December 1, 2019
6. Launch a partially funded Flexible Community Fund by December 1, 2019
7. Hire 11 Case Managers by December 1, 2019
8. Hire 8 Housing Navigators by December 1, 2019
9. Hire 4 Outreach Workers by December 1, 2019

Working Group Reports



City Homeless Program

Sam Wolfe



Program Overview

- Housing for Non- Chronic individual and Families
 - 6 months Case Management
 - Housing Choice Vouchers through CHA

Eligibility

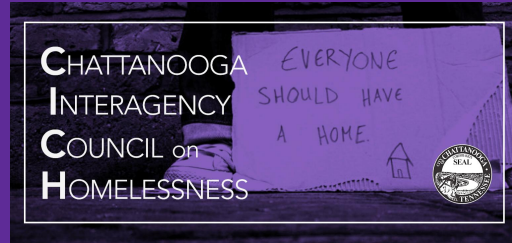
- Must be HUD Homeless
- In Hamilton County Tn
- 3-5 on VI-SPDAT for individuals
 - 4-8 for Families
- Prioritizes people that are unsheltered

Staff Roles

- Service Coordinator
 - Provides CTI Case Management for people enrolled in the program
- Housing Navigator
 - Works with landlords and property management companies to find housing
- Outreach
 - Provide street outreach to Hamilton Co

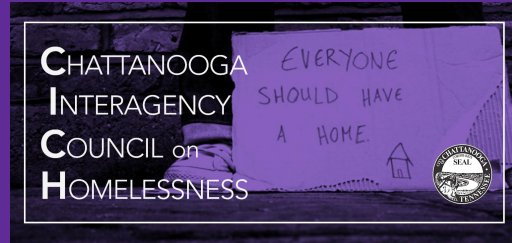
Flexible Housing Fund

Sam Wolfe



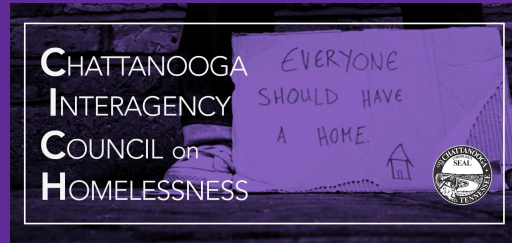
Landlord Outreach and Housing Navigation

Sam Wolfe



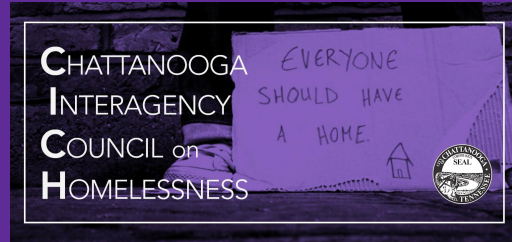
Emergency Shelter

Jens Christensen and Jimmy Turner, Chattanooga Community Kitchen



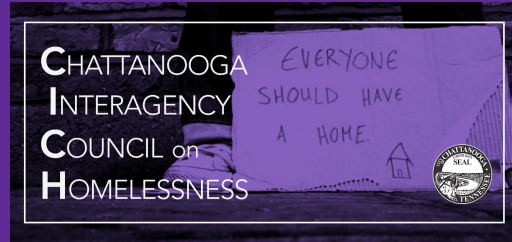
Chronic Homelessness Program

Donna Maddox, AIM Center



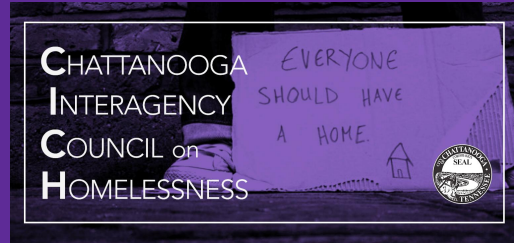
211/Resource Guide

Carmen Hutson, United Way
Sam Wolfe, City of Chattanooga



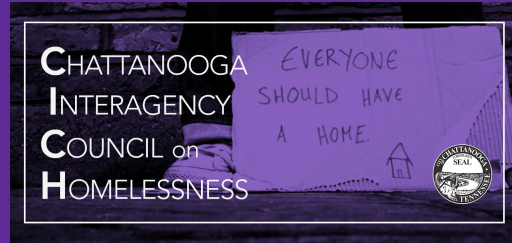
Coordinated Entry Working Group

Wendy Winters, Chattanooga Regional Homeless Coalition



Backbone Organization

Tyler Yount, Office of Mayor Andy Berke



Backbone Organization

- guide vision and strategy
- oversee activities
- establish and collect shared measures
- build public will
- advance policy
- mobilize funding

Common Agenda - Homelessness Action Plan

- Sets Agenda
- Makes Decisions
- Stays Aligned
- Shared Measures of Success

Interagency Council on Homelessness
Governance, Vision, Strategy, Decision Making, Shared Measures

Working Group - Shelter

WG - Coordinated Entry

WG - Landlord/Housing

WG - Chronic Staff

WG - Resource Guide

- Develops Project Plans
- Assigns Responsibility
- Coordinates Action

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- Owns a project, specific role on a project
- Raises, contributes funds
- Reports results

Chattanooga Residents

- Advocates for or against
- Donates, volunteers

Backbone Organization - What's Needed?

1. Being an established 501(c) type organization as established by the IRS, a registered business or corporation with the TN Secretary of State, or a government agency;
2. Hiring or dedicating at least one full-time staff member solely dedicated to CICH to support CICH members in meeting the outcomes outlined above;
3. Providing office space, required supplies, and meeting space for dedicated staff to perform day to day work;
4. Managing accounting of finances raised or allocated on behalf of the CICH;
5. Managing the payroll and benefits for any CICH dedicated staff; and
6. Have a mission statement that aligns with the mission of CICH.

Backbone Organization - What we expect

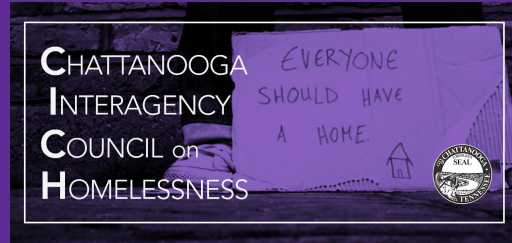
- Projects and policy changes recommended in the CICH's 2018 Homelessness Action Plan are complete according to a timeline agreed upon by the CICH.
- Collective results in decreasing homelessness in Chattanooga and other key performance indicators - such as increases in the number of people housed, decreases in the number of people entering homelessness, and the percent of people who maintain housing stability - are reported at least annually to the Chattanooga community.
- Funding to meet finance goals for specific projects and policy changes recommended in the CICH's 2018 Homelessness Action Plan is secured through funding or fundraising commitments of CICH members, private fundraising on behalf of CICH members, or grant applications.
- Key policies at the state or local level that will help meet goals outlined in the CICH's 2018 Homelessness Action Plan are changed or implemented.
- Funders, CICH members, and the key community stakeholders know and can communicate the vision, goals, and partner progress of the CICH.
- A planning process to update the CICH Homelessness Action Plan takes place at least every five years.

Backbone Organization - What's Next

- Meet one on one with interested organizations or leaders
- Ask interested organizations to submit alternative proposals for fulfilling the role
- Depending on time needed consider these proposals, vote on them at next meeting or meeting after next

Tracking our Performance

Tyler Yount, Office of Mayor Andy Berke



2019 Goals

- ~~1. Create a master finance plan with budgetary needs for each recommendation by July 1, 2019~~
2. Create a comprehensive resource guide that is used by 75% of case managers by September 30, 2019.
- ~~3. Create a written standard operating procedure for assessing and referring a person experiencing homelessness to a housing resource by September 30, 2019~~
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7. Hire ~~11~~ 8 Case Managers by December 1, 2019
8. Hire ~~8~~ 4 Housing Navigators by December 1, 2019
- ~~9. Hire 4 Outreach Workers by December 1, 2019~~

Proposal - What we'd like to see

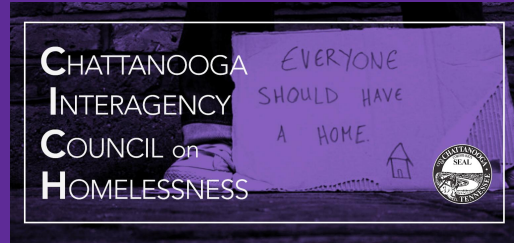
- How many people are entering and exiting from homelessness each month?
- How long does it take to get people housed?
- What is our success rate? How many people are staying housed?
- What programs, resources, processes are working best? Not working best?

Example

Example

Finance Plan

Tyler Yount, Office of Mayor Andy Berke



Key Projects that require financing

Short Term Recommendations (2019-2021)

1. Non-Chronic Case Managers
2. Non-Chronic Housing Navigators
3. Chronic Case Managers
4. Chronic Housing Navigators
5. Street Outreach Workers
6. Clean & Safe Ambassadors
7. Flexible Housing Fund
8. Emergency Shelter Capital

Long Term Recommendations (2022-2024)

1. Mobile Services Van
2. Specialized Job Fairs
3. Expanded Flexible Housing Fund
4. Supportive Housing Projects
5. Income Restricted Housing Projects
6. Emergency Shelter Operations

Funded So Far - Short Term Projects

Funded by City FY20 Budget	\$1,167,147
Non-Chronic Case Managers (3)	\$210,477
Non-Chronic Housing Navigators (4)	\$242,040
Street Outreach Workers (4 PT, 1 FT)	\$164,630
Flexible Housing Fund	\$400,000
Backbone Organization	\$150,000

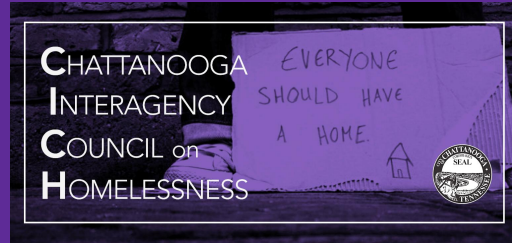
Funded by BID	
Clean & Safe Ambassadors	?

Left to Fund - Short Term Projects

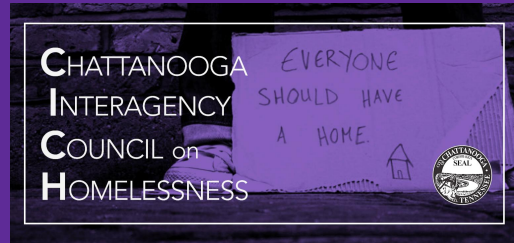
Total	\$4,150,000
Emergency Shelter Capital & Planning	\$3,400,000 ?
Chronic Case Managers & Housing Navigators (15)	\$750,000 ?

BID update

Julia Bursch, River City Company



Announcements



Wrap up and next steps

Next Steps

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Last 2019 CICH Meeting

- Tuesday December 10th, 11:30 AM - 1:00 PM