

## **Economic Restart Guidelines**

### **Close Contact/Personal Services Industry**

---

#### **Values and Principles**

- Protecting the public's health is paramount
- Decisions must be data driven, not date driven
- Safety and productivity must be considered together
- Transparency, communication, and consistency are critical to securing the public's support

#### **Guidelines for Restart**

These guidelines were drafted following recommendations and guidance provided by the Centers for Disease Control and White House, reports and modeling issued by Vanderbilt University, and industry-specific associations.

Except when performing essential services, vulnerable citizens and those with high risk factors should remain safer at home. These include elderly individuals and individuals with serious underlying health conditions, including high blood pressure, chronic lung disease, diabetes, obesity, asthma, as well as those whose immune system is compromised such as by chemotherapy for cancer and other conditions requiring such therapy.

Every possible means of support should be made available to protect the public's health and keep businesses moving forward. Moving backwards, which may entail the reclosure of some businesses, should be avoided except as an emergency measure.

Everyone should maximize physical distancing and wear cloth masks when in public for any reason. Social settings of more than 10 people should be avoided unless precautionary measures are observed and non-essential travel should be minimized as much as possible.

### **Close Contact/Personal Services Guidelines**

- The CDC's guidance for employers must be followed, including:
  - Limiting the number of patrons and staff to fewer than 10.
  - Maintaining adequate physical distancing.
  - Spacing patrons in waiting areas.
  - Seeing customers by appointment only; walk-ins are not allowed.
  - Prominently posting signs warning patrons not to enter and reschedule their appointment if they are ill.
- Owners and/or managers must:
  - Screen daily all employees for respiratory symptoms and with temperature checks.
  - Post information about health precautions for patrons, employees and staff, such as maintaining six feet of distance between people outside stores and in checkout queues.
  - Automate doors, reduce the number of people using elevators, install plastic shields at points of sale, and provide hand sanitizer to the extent possible.
  - Require visibly symptomatic employees to be tested and to stay home until they receive test results. Create policies that make it possible for employees to isolate and quarantine.

[Click HERE for the TN Pledge- Close Contact Business Guidelines](#)

### **Additional Resources**

- [Tennessee Pledge Guidelines](#)
- [CDC Resources for Businesses and Employers](#)
- [Occupational Safety and Health Administration \(OSHA\)](#)
- [OSHA Guidance on Preparing Workplaces](#)
- [List of Disinfectants for Use Against COVID-19](#)